

**citizens  
advice**

## Citizens Advice Hampshire and Macmillan Cancer Support working together.

The Citizens Advice website [www.adviceguide.org.uk](http://www.adviceguide.org.uk) offers direct access to practical, reliable and up-to-date information on a wide range of topics and refers to other sources of advice you might want to use. To get in touch by phone please call 0344 847 7727

### WE'RE HERE FOR YOU

If you have any questions about cancer, need support, or just want to chat – even if there's something on your mind not mentioned in this leaflet – please don't hesitate to get in touch.



Call the Macmillan Support Line  
free on **0808 808 00 00** (Monday to  
Friday, 9am-8pm) or visit [macmillan.org.uk](http://macmillan.org.uk)



You can also join our online community  
at [community.macmillan.org.uk](http://community.macmillan.org.uk) to  
chat online with people who are going  
through similar experiences.

**WE ARE  
MACMILLAN.  
CANCER SUPPORT**

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**WORRIED  
ABOUT  
MONEY?  
WE CAN  
HELP**

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## Hampshire Macmillan Citizens Advice Service

call us on **0344 847 7727** for information and advice

## Do you need help with the cost of cancer?

If you or your family are living with cancer and struggling to cope with its financial impact, there is help available. When you or someone close to you has been diagnosed with cancer, your job and money may not be the first things you think about. But having cancer can be expensive. Your or your family's income may go down and your spending may go up. You may have to pay for a special diet, child care, higher heating costs or travel to a hospital. It may be hard to keep your job.

## What can we help with?

Our Macmillan Citizens Advice Service is a team of dedicated advisers for people affected by cancer who are living in or being treated in Hampshire or the Isle of Wight.

We offer free, impartial and confidential information and advice on a range of issues including:

- help with welfare benefit applications and appeals
- help with money matters including debts, pensions, insurance, and fuel schemes
- employment advice for employees and employers
- housing issues
- help you access charitable grants and one-off payments
- travel to/from appointments

**'It has taken a lot of the pressure off us. It has made this difficult time somewhat easier for me.'**  
Client at HMCAS

## Where can you find us?

You can get help over the phone or arrange for an appointment. We can meet you at various locations:

- Basingstoke and North Hampshire Hospital
- Gosport War Memorial Hospital
- Queen Alexandra Hospital, Portsmouth
- Royal Hampshire County Hospital, Winchester
- St Mary's Hospital, Isle of Wight
- Southampton General Hospital
- Local Citizens Advice service
- Various libraries
- Hospices in Hampshire and the Isle of Wight
- At your home if you cannot travel

You can also ask the local Citizens Advice or Macmillan staff at the hospitals to give us your contact details and we will call you.

## How to contact us

To make an appointment, or for advice over the phone, call our dedicated advice helpline on:

 **0344 847 7727**

 **macmillan.cahampshire@cabnet.org.uk**

Calls to 03 numbers cost no more than a national rate call to an 01 or 02 number and count towards any inclusive minutes in the same way as 01 and 02 calls.