



Citizens Advice Southampton

wishes to recruit

a Homes for Ukraine Caseworker

Hours: 30 hours per week

Salary: up to £23,000 FTE, depending on experience

Contract type: Fixed term currently funded until the end of June 2023

Location: based in our Southampton office, plus some outreach and home visiting

Citizens Advice Southampton is a local charity providing free, independent, confidential and impartial advice to over 7,000 people in Southampton every year on any problems they might face.

We are an equal opportunities employer and encourage applications from all applicants who meet the person specification irrespective of sex, gender reassignment, marriage or civil partnership status, pregnancy and maternity, sexual orientation, race, religion or belief, age, or disability.

The Role

The key purpose of this vital role is to provide wrap-around advice and holistic support to Ukrainian refugees finding sanctuary in Southampton under the Government Homes for Ukraine scheme. You will provide them with a dedicated source of advice and support to assist them with registering for mainstream benefits and services, and signpost them to other advice and information giving agencies.

This role is subject to an enhanced DBS check.

About You

You'll need to be a strong communicator with a good understanding of the core social welfare enquiry areas of welfare benefits, money advice, housing, employment, family and immigration. You will have experience in delivering advice and support to vulnerable people and a good understanding of safeguarding.

The successful applicant will be required to travel across the City, therefore appropriate transport (which may include active travel or public transport, by agreement) is a requirement for the role. Travel expenses will be reimbursed.

How to Apply

For a job pack and application form, please visit our website at -
<https://citizensadvice-southampton.org.uk/vacancies/>

Closing date for applications is **9am Monday 12th December**, with interviews expected to be held the following week.