



Helping Vulnerable People in Debt

Citizens Advice New Forest has an exciting opportunity for a debt adviser to join its new Hampshire wide Debt Advice project. The role will support people living across East Hampshire who are struggling to manage their debt and will be part of a team of four advisers covering the whole county. The three year project, which is funded through the National Lottery and delivered in partnership with Citizens Advice Hampshire, has been created to meet the increased demand as people deal with the cost of living.

We are looking for candidates who are:

- Passionate about helping vulnerable people living on low incomes
- A great adviser, able to come up with solutions and help vulnerable people get to grips with their finances.
- A good communicator and able to work with people struggling with their mental health.

The successful candidate would be expected to work a hybrid model of delivery - in an office environment, outreach sessions as well as home based. They would be expected to provide advice via omni-channels such as face to face, telephone and email.

1 x Debt Case Workers – working with vulnerable clients
£25,200 per annum, depending on experience
37.5 hours per week, until February 2025, with possibility of extending
Part time also considered minimum 18 hours per week

This role would suit a trained Debt or Benefit Adviser, however we would also be keen to hear from candidates who have transferable skills and that would be willing to undergo training in debt advice. So if you have experience of working with vulnerable clients and are interested in finding out more please get in touch.

For more information contact Nicky Edwards via e-mail:

jobs@newforest.cabnet.org.uk

Applications will be considered on a rolling basis, but the closing date for this role is 30th June 2023.

We value diversity, promote equality and welcome applications from all sections of the community.

Please apply via our website <https://newforestcab.org.uk/about-us/jobs/>